Miami-Dade County protects its consumers.
Have you been misled, overcharged or taken advantage of by a business? Miami-Dade County’s Office of Consumer Protection can help.

The Department of Regulatory and Economic Resources’ Office of Consumer Protection receives, processes and investigates consumer Complaints. Contact the Consumer Mediation Center at 786-469-2333 or Consumer@MiamiDade.gov to see how we can help you!
The Office of Consumer Protection’s mission is to ensure a fair and safe marketplace for residents, visitors, and businesses within Miami-Dade County. We do so through the licensing and regulation of various industries, investigating and mediating consumer complaints, and providing consumer protection education to the public.

Office of Consumer Protection
601 NW 1st Court, 18th floor • Miami, FL 33136
786-469-2300 • Consumer@MiamiDade.gov

Consumer Mediation Center
786-469-2333 • Fax 786-469-2303
Operating Hours: Monday-Friday 8 a.m. - 4:30 p.m.

Licensing Operations
Operating Hours: 8 a.m. - 3:30 p.m.
License@MiamiDade.gov

For more information about the Office of Consumer Protection, please visit: www.miamidade.gov/business/consumer-protection.asp.