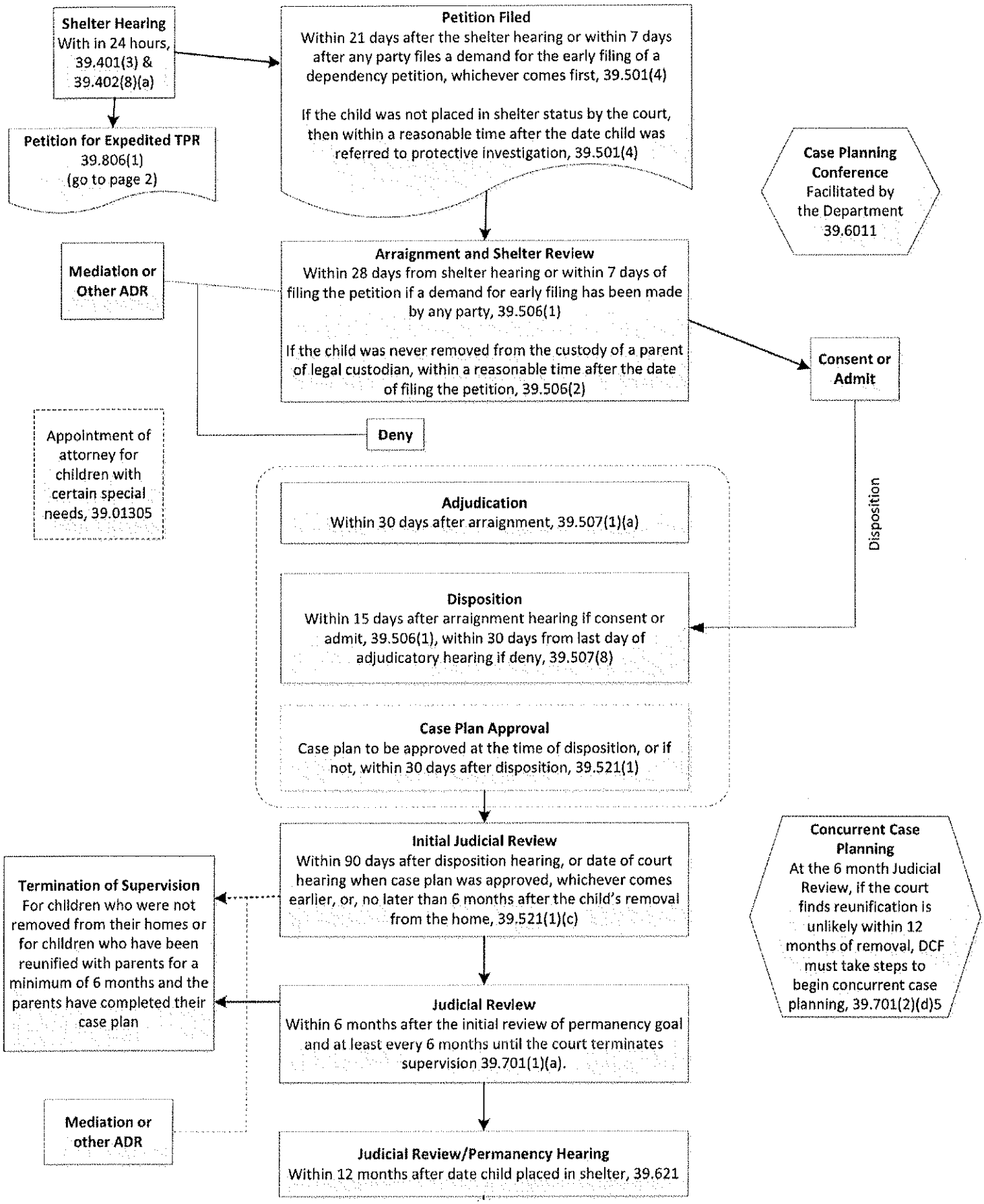DEPENDENCY CASE MANAGEMENT FLOWCHART