

TOWING · MOVING COMPANIES

WAGE THEFT · EDUCATE & LICENSE SMALL BUSINESSES · MOTOR VEHICLE REPAIR · CONSUMER COMPLAINTS

Miami-Dade County protects its consumers.

Have you been misled, overcharged or taken advantage of by a business?

Miami-Dade County's Office of Consumer Protection can help.

RETAIL · SERVICE INDUSTRY · LOCKSMITH · BOOTING

MISLEADING ADVERTISING & DECEPTIVE TRADE PRACTICES · PROMOTING A FAIR & SAFE MARKETPLACE



The Department of Regulatory and Economic Resources' Office of Consumer Protection receives, processes and investigates consumer Complaints. Contact the Consumer Mediation Center at **786-469-2333** or **Consumer@MiamiDade.gov** to see how we can help you!



The Office of Consumer Protection's mission is to ensure a fair and safe marketplace for residents, visitors, and businesses within Miami-Dade County. We do so through the licensing and regulation of various industries, investigating and mediating consumer complaints, and providing consumer protection education to the public.

Office of Consumer Protection

601 NW 1st Court, 18th floor • Miami, FL 33136
786-469-2300 • Consumer@MiamiDade.gov

Consumer Mediation Center

786-469-2333 • Fax 786-469-2303
Operating Hours: Monday-Friday 8 a.m. - 4:30 p.m.

Licensing Operations

Operating Hours: 8 a.m. - 3:30 p.m.
License@MiamiDade.gov

For more information about the Office of Consumer Protection, please visit:

www.miamidade.gov/business/consumer-protection.asp